

US Return Form

Dear Build-A-Bear Guest,

We trust you are delighted with your purchase from us. If for any reason you are not, we will promptly exchange or a refund with your original proof of purchase from Build-A-Bear Workshop. Shipping and processing fees are non-refundable.

If you have any questions about returns or require service, please visit buildabear.com/returns, call our Guest Services Department at 1-877-789-BEAR, or email Guest.Services@buildabear.com.

If you wish to return an item, please follow these instructions.

1. Type your information below and print this form.
2. Pack this form, along with your item(s), securely in a cardboard box.
3. Print a flat rate mailing label or pre-addressed shipping label from buildabear.com/returns.
4. Ship your package.

Sorry we cannot accept COD packages.

ADDRESS FOR REFUND	I am the: <input type="checkbox"/> Purchaser <input type="checkbox"/> Gift Recipient
Name _____	
Address _____	
City, State, Zip _____	
Daytime Phone*	Email Address*
<small>*This information will not be used for anything other than to contact you about this return</small>	

I AM RETURNING Order Number(s) _____ (Use the return reason list below to indicate reason for your return.)

QTY	ITEM CODE	ITEM NAME	RETURN REASON	SIZE	PRICE

If you have additional items, please write them on the back of this paper.

RETURN TOTAL

ALL APPLICABLE SALES TAX FROM THE ORIGINAL ORDER WILL BE REFUNDED APPROPRIATELY

REFUND [U.S. CURRENCY ONLY]

RETURN REASONS		OTHER REASONS	
CARRIER/FULFILLMENT		13	Not as Pictured
1	Arrvied Too Late	14	Not as Described
2	Wrong Item Shipped	15	Duplicate Gift
6	Damaged By Carrier	16	Inappropriate for Child's Age
7	Customization Error	17	Purchased in Error
		18	Related to Return of Other Item
QUALITY		19	Didn't come as expected - stuffed/unstuffed
3	Component of Item Missing		
5	Poorly Packaged/Contents Damanged		
6	Color Fadded or Bled		
8	Quality Expectation Not Met		

